



COMMITMENT TO COMPLIANCE

Everyone associated with the Hospital – including employees, board members, administrators, providers, contractors and volunteers – is expected to conduct themselves pursuant to high ethical, business, and legal standards. The Compliance Program Code of Conduct provides an overview of the standards everyone is expected to follow.

If you suspect that someone is doing anything that is illegal, unethical or in violation of the Code of Conduct, you must report it.

Examples of what must be reported:

- Questionable billing, coding or medical record documentation practices, including the improper altering of medical records or claims, or the forging of signatures
- Giving or accepting something of value in exchange for patient referrals
- Quality of care issues
- Unethical or illegal business practices
- Violations of HIPAA patient privacy standards
- Violations of HIPAA security standards (e.g., data breaches)



How to Report Compliance Violations

Raise Questions or Report Suspected Compliance Issues to:

- ❖ Your supervisor; or
- ❖ Contact the Chief Compliance Officer/Chief HIPAA Privacy & Security Officer at CorporateCompliance@jhmc.org; or
- ❖ Call the Compliance “Helpline” at 718-206-7892 (available 24/7).

- All reported compliance issues will be investigated
- Report the issue anonymously, if you wish, by calling the Helpline
- Retaliation or intimidation against anyone who in good faith raises a compliance issue or for other good faith participation in the Compliance and Program is prohibited